

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Haynes et al. Examiner: Van Doren, B.  
 Serial No.: 09/474,643 Group Art Unit: 3623  
 Filed: December 29, 1999 Docket: 60027.0326US01/98041  
 Title: System and Method for Eliminating an Unnecessary Dispatch of a Service Technician



## CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on July 23, 2003.

By:   
 Name: Alton Hornsby, III

Mail Stop Non-Fee Amendment  
 Commissioner for Patents  
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- Return postcard

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GROUP 300A

## CLAIMS AS AMENDED

Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra	Rate	Fee
Total Claims				
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Independent Claims				
5	- 5	= 0	x 84.00	= \$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

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By:   
 Name: Alton Hornsby, III  
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